

# **Drizzle Chocolate's Terms and Conditions**

## **Payment**

We accept payment via PayPal. Please visit the PayPal website for their full terms and conditions.

PayPal accepts:

- Visa (Debit/Delta/Electron)
- MasterCard/Eurocard (including Maestro)
- American Express

The goods will not be delivered until the customer's funds have been paid in full to Drizzle Chocolate Ltd.

## **Order Notes**

Please note that all transactions will be carried out in GBP. Once you have placed your order, confirmation will be sent to you via email.

Drizzle Chocolate Ltd monitors prices on a regular basis. We will not be held responsible for pricing errors due to software mal-functions or human error. This website operates on an 'invitation to treat' basis and not as an 'offer for sale' as a result, Drizzle Chocolate Ltd reserves the right to decline orders for bulk or high value purchases.

By placing an order, you are consenting to be bound by these Terms and Conditions and those stated on our delivery tab.

## **Products**

In the event that we are unable to supply all or part of your order, we shall notify you as soon as possible and reimburse your payment in full no later than 30 days after the intended delivery/collection date.

Please refer to our delivery tab for shipping information.

## **Returns Policy & Guarantee**

If you are a Consumer, by law you have the right to cancel your contract before you receive the products or to return any products to us within 7 working days after the date of receipt of the product. It is your responsibility to take care of the products provided by Drizzle Chocolate Ltd and also to ensure that the products and their packaging are not damaged. Your right to cancel your order after receiving the products shall not apply to:

Products supplied to your specification or which are personalised; or  
Products which are liable to deteriorate rapidly.

Drizzle Chocolate Ltd will accept returns only on faulty goods. Under these circumstances the buyer must notify and return the goods within 48 hours of receiving them.

### **Contacting us**

You can contact us using the details below:

**Tel:** 07736 368283

### **Unlawful or Prohibited Use**

You shall not use this site for any purpose that is unlawful or by any means prohibited under these terms and conditions. You shall not use this site in any manner, which may harm Drizzle Chocolate Ltd or other parties or adversely affect the site functionality or its use by others. You shall not attempt or obtain from or through this site any information that is not already and intentionally made available from or through it.

### **Web Site Terms of Use**

All the information on this web site is intended for guidance only. The web site is regularly updated. Products and prices are subject to change without notice.

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## **Trademarks**

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